



LafargeHolcim Maroc: Digitalization of the Registry Office



Increased productivity



**Improved supplier
relationship**



Cost reduction



Digitalization of the Registry Office

Centralization
of document
flows

LafargeHolcim Maroc Sets Up a Digital Registry Office

Present in the Kingdom since 1928, LafargeHolcim Maroc contributes to the modernization of construction and to the country's economic growth. LafargeHolcim Maroc is the go-to partner for major national construction projects, contributing to innovative, structuring projects for the country's future.

To get closer to its suppliers and simplify the management of its registry office, LafargeHolcim transformed and digitalized its group-wide with the support of SEMS in integrating the entire digitalized process, in order to centralize exchange flows and adopt a single, unified supplier relationship.

What Were LafargeHolcim's Challenges?

Like all organizations seeking productivity gains by optimizing the quality and efficiency of supplier service, LafargeHolcim needed to improve exchanges with its various suppliers by fully digitalizing its registry office, in order to streamline flows such as payment retrieval, complaint submission, invoice deposits, and supplier satisfaction tracking. This fosters a corporate culture built on communication and exchange with all of the organization's suppliers.

LH Maroc works with more than 1,500 suppliers and carries out more than 40,000 procurement transactions each year. For this reason, the organization decided to make its relationship with suppliers closer and far more transparent by setting up a fully computerized registry office.

SEMS offers end-to-end registry office digitalization for all types of supplier exchanges, enabling companies to automate the various exchange flows with suppliers. This can involve a complaint, an order, an invoice, a supplier contract, or a request for information.

All of this information is integrated and digitalized within the system quickly and accurately, streamlining operations and preventing errors and losses.

What Are the Benefits of Digitalizing the Registry Office?

The digital registry office speeds up processing and turnaround times and improves supplier management processes. Centralizing everything on a single platform simplifies work and also helps protect various documents (contracts, invoices, etc.).

- Better traceability
- Improved control over and access to information
- Faster procurement processes
- Reduced processing times
- Simultaneous, easier collaborative work
- Easier, smoother communication with its various suppliers

LafargeHolcim now has a registry office that is centralized, secure, easily accessible to suppliers and employees, and regularly updated.

All supplier-related information is available and accessible in one place, resulting in considerable time savings and greater consistency in tracking procurement processes.



The visitor registration and welcome process was digitalized end to end, as were badge scanning and pickup and the waiting queue. Through this process, visitors are guided directly to the right point of contact.

Invoice submission and payment retrieval were entirely redesigned through efficient automated processing. Information exchange with suppliers is now fast, with considerable time savings and short processing times!

Today, digitalizing the registry office has become a must, especially after the COVID-19 crisis. Indeed, a successful procurement transformation project requires integrating suppliers into the value-creation process and improving performance.

Organizations implement operational tools to improve their interactions with suppliers in order to achieve a long-term cooperative relationship. In this spirit, SEMS provides operational solutions and tools that fit into the entire procurement process to boost productivity.



LafargeHolcim has affirmed its commitment to driving change by implementing SEMS solutions and digitalizing its registry office. As a result, remarkable value has been added to the organization.

Ready to digitalize your Registry Office?

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